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Dear Parent

I am writing to tell you about KOOOTH.com, the counselling service that now operates across the majority of Plymouth Secondary Schools. Our school believes this valuable resource for our students will support those who may be experiencing emotional challenges.

Commissioned by the Schools Forum working with Plymouth City Council and the new Devon CCG, KOOOTH.com offers our students support and counselling via their safe secure website. The online service has won many awards for its work with young people, offers instant access to advice and support and is available up to 10pm seven days a week. All the counsellors have had enhanced police checks, are fully qualified and professional. Whilst your child hopefully may not need the service, we believe that they should be aware of provisions in area that can support them, now or in the future, if they were ever to need it.

We hope you agree that having this service will benefit our students both in their learning needs and their emotional health and well-being. KOOOTH.com will work closely with other agencies to ensure that any issues, such as safeguarding concerns that cannot be dealt with within counselling, will be dealt with via the appropriate staff and services.

If you have any concerns or questions then please your child's tutor on: 01752 201020 or Louise Turvey, Kooth Service Manager on: 07487 742742.